## 1. Welcome/Introduction/Roll Call – Jason Settlemoir (chairman)

Chairman Jason Settlemoir called the Marketing and Communications Committee to order at 4 p.m. with welcome and roll call.

Present were directors – J. Settlemoir (chairman); K. Decker (vice chairman); I. Axelrod; D. Bittle; R. Brandt; S. Cahill; J. Frasure; D. Hoovler; B. Kenney; M. Kimmelman; P. Koch; M. Loewe; C. McErlean; J. Miller; F. Nichols; S. O'Toole; S. Peine; Dr. T. Powers; D. Spriggs

## 2. 2017 Advertising Recap - Dan Leary

Total advertising revenue for 2017 was \$751,432, down 12.2% (\$104,870) vs. budget (\$856,302)

<b>MEDIA</b>	<u>2017</u>	<u>BUDGET</u>	<u>CHANGE</u>
<b>Hoof Beats</b>	\$355,681	\$421,302	-\$65,621
Web ads	\$301,739	\$340,000	-\$38,261
STARS	\$94,012	\$95,000	-\$988 (1 stallion)
TOTAL	\$751,432	\$856,302	-\$104,870

- Several major advertisers did not renew their contracts in 2017 or significantly decreased their ad spending with us.
- Farms, breeders, sale companies & tracks have shifted spending money elsewhere (social media, race & event sponsorships), which the USTA doesn't offer.
  - Budget cuts
  - o Advertisers lost to HRU

### Advertiser Decreases:

- Farms: (\$51,000) -- Brittany Farms \$24,000; Walnut Hall \$15,000, Diamond Creek Farm \$12,000
- Tracks: (\$14,500) -- Meadowlands/Tioga & Vernon Downs \$6,000; Mohegan Sun \$4,500,
  Woodbine \$4,000
- Products & Services: (\$40,300 from 6 major advertisers)

# **SOLUTIONS:**

- Increased digital offerings
  - o Mobile Site \$7,500 (through Feb. 2018) (available since Fall 2017)
  - HRFZ starting in Feb. 2018, some initial sales for June & July
- Increasing integrated media buy offers combining digital and print
- Video sponsorships (major events Hambo, LBJ, yearling sales, Futurity, BCrown)

- E-newsletter sponsorships
- USTA video content for sale to our breeders (stallions)
- Exploring social media sponsorships and ads
- Hoof Beats redesign -- March 2018 issue
  - Increase in equine health and nutrition stories -- Ability to pitch health/nutrition advertisers

## 3. USTA Advanced Marketing Concept – Russell Williams, Dan Leary

Russell Williams led a discussion of the concept of the USTA establishing an Advanced Marketing service. Topics were:

- Exploring the landscape of marketing money available for marketing harness racing
- Consideration of whether USTA's ability to create high-quality content provides a reasonable chance to attract marketing business.
- Is this a revenue generating project that the USTA should pursue?
  - Must consider additional burden on current staffing
- Consideration of this as a stand-alone division of the USTA, perhaps in a year or two

## Pennsylvania Marketing Initiative

R. Williams explained the current statewide marketing initiative in Pennsylvania.

Dan Leary discussed the USTA's proposal to the Standardbred Breeders Association of Pennsylvania. The proposal was a campaign to promote breeding in PA and included: an awareness campaign, advertising - traditional and digital (with creative from USTA); SBAP website redesign; Stallion Fee Rebate program; and Breeding farm open houses

- R. Williams concluded with the Advanced Marketing concept ideas including:
  - USTA could serves as Harness Racing's premier provider of marketing analytics, which is currently done by multiple PR/Ad firms
  - Provide state authorities with comprehensive, accurate assessment of their marketing efforts and provide comparisons with other states
  - USTA would acquire valuable data to utilize in other ways
  - USTA Advance Marketing could possibly be a future project, in a year or two, as a stand-alone

### 4. Youth Delegates Committee and Initiative – Gabe Wand, Marilyn Breuer-Bertera

Gabe Wand and Marilyn Breuer-Bertera discussed the formation of USTA Youth Delegates to:

- Generate innovative ideas
- Development of the next generation of USTA members through involvement in this program
- Create future leaders for our sport

The purpose of the program is to develop harness racing industry leaders by:

- Encouraging youth to become involved with the USTA by assisting in marketing and promotional efforts as well as participating in the decision-making process
- Capturing the passion of youth involved in harness racing and using it to generate new ideas and renewed enthusiasm.

## **Delegates**

• One youth delegate from each USTA district, who is between ages 16-20, is a USTA (Youth) member to serve a two-year term

### Selection Process

- Application due by May 1, 2018 with parental consent; selection complete by May 15, 2018
  - o Requires recommendation from industry participant

#### **Program includes:**

- Redesign of USTA Youth Corner web page
- Welcome packet, monthly communication, resource development and coordination with horsemen at local events

### Other projects

- Social media projects and marketing assistance at local racetracks
- Develop electronic newsletter
- Contribute Youth Beats content
- Attend USTA District Meetings

# **Project Supervision**

• USTA (A. Conte, J. Turner); USTA Board (G. Wand) and HHFY (E. Taylor)

### **USTA Benefits**

- Strengthen youth perspective in individual districts
- Marketing and social media assistance
- Increase youth membership

## **Delegate Benefits**

Academic credits, opportunity to publish and working in a collaborative environment in our industry

### **Funding**

#### 2018

- Utilize existing USTA social media budget
- Include in district meeting budgets for attendance at those meetings

#### 2019

- o Present progress report at Nov. 2018 Executive Committee
- Annual meeting attendance funding to be considered for 2019 USTA budget
- Projected expense -- \$1,100 to \$1,900 per delegate
  - Includes: district meeting, local event and annual meeting attendance

All USTA directors are asked to encourage energetic and enthusiastic youths in their district to apply

- 5. Crisis Communications CANCELLED
- 6. USTA Website Newsroom Coverage and Social Media Dan Leary

## **Staffing and Hours** – (7 days per week)

- Day Editor 8 a.m. 4:30 p.m.
- Night Editor 4:30 10 p.m. (Fri & Sat midnight/ 1 a.m.)

### **Submissions**

- Send stories and announcements news@ustrotting.com and ustrottingnews@gmail.com
- Assist us in mining good local, feature stories

#### Other Suggestions

- Need more focus on pre-race and pre-event news and announcements
  - Helps us to help you amplify that news to increase your audience/attendance
- Special wagers, carryovers especially USTA Strategic Wagers
  - Applies to a wide audience of bettors who can wager online
- Non-racing, On-Track Promotions apply to a much smaller audience local only
  - Very small viewership more views if included in a racing story

### <u>Travel Crew – Photos and Videos</u>

- USTA has only one crew Mark, Rich, Allison and sometimes TJ
- Limits the number of places we can be
  - Request USTA attendance in advance

#### **Timeliness**

- With social media deadlines are immediate
  - o Race Recaps same night or early the next morning (8 10 a.m.)
  - o Events, functions, contests by the next day

### Social Media – (prepared by Allison Conte for 2017)

#### Posting to Social Media

- Photo and Video content is the most popular
  - Average organic reach between 5,000-6,500
- Analytics show the most effective posts are: <u>pre-event promotion</u> and <u>behind-the-scenes or experiential videos</u>.

- Harness Racing has unique ability to showcase behind-the-scenes and present a different perspective
  - Utilize technology -- GoPro and 360 cameras (drone)

## Most popular videos:

- Little Brown Jug "Experience" video (Behind-the-Scenes)
  - More than 27,000 organic views FB and YouTube --- 186 shares
- International Trot 360 video (Behind-the-Scenes)
  - More than 60,000 organic views and nearly 200,000 reached -- 512 shares
- Horse of the Year contender videos (Pre-event promotion for Dan Patch Awards)
  - Contender 2017 highlight's
    - Top 4 More than 20,000 views and nearly 50,000 reach
    - Released daily and views increased each day

# 7. Adjourn

There were no other matters to come before the committee and the meeting was adjourned at 5:19 p.m.